WHITEHORSE LIQUIDITY PARTNERS

Role Title
SENIOR ASSOCIATE, Systems Integration

Role Summary

Whitehorse Liquidity Partners ("Whitehorse"), based in Toronto, is a fast-growing private equity firm focused on accelerating liquidity on private equity portfolios through structured solutions. Whitehorse seeks to provide customized and flexible liquidity solutions for private equity investors through the use of structured solutions with existing investors or outright purchases of portfolios which are subsequently structured into different securities. Whitehorse currently has over US$10.0B under management. Whitehorse is seeking diverse, energetic, and dynamic individuals who thrive in a fast-paced, high-performance, entrepreneurial environment.

Whitehorse is building a world-class technology organization that balances technology with the rapid growth of the firm. We believe that technology is a source of competitive advantage and, to this end, are growing our technical capabilities.

The ideal candidate demonstrates flexibility, agility and the ability to respond to changing environments. They collaborate well with other members of the Whitehorse team in the pursuit of a common mission. They are always learning and take ownership of their own personal growth and continuous improvement. They are knowledgeable about their technical domain but open-minded and constantly updating their knowledge and decision-making toolkit. They act decisively and exhibit strong decision-making and excellent interpersonal skills.

The Senior Associate, Systems Integration will be part of a team that is focused on implementation of solutions that automate manual and inefficient technical and business process projects across the organization.

They will work closely with other Whitehorse team members, partners and vendors to develop appropriate solutions that minimize risk and allow the firm to move fast. Reporting to the Chief Technology Officer, the ideal candidate is energetic, dynamic and a team-oriented individual with a strong ability to work independently and as part of a team.

About you

- You are curious and love learning and are constantly improving your craft
- You have strong developer experience and know the ins and outs of API development and integration
- You are eager to learn and roll up your sleeves and get to work, but understand the value of long term architecture decisions
- You understand modern enterprise application stacks and the value integrating these solutions brings to an organization
- You have unparalleled customer service and understand that what we build is critical to the growth of the organization
- You thrive in a hungry but humble team who collaborate to bring value to the organization
- You want to be part of an entrepreneurial environment that moves quickly

About the role

In the first month, you will:
- Get up to speed on our current technical environment
- Meet the team and learn about our areas of expertise

- Partner with a team member to understand the Whitehorse experience
- Work with the CTO to understand long term goals for our platform aspirations
- Shadow multiple team members to understand the scope of the role and how it fits into our roadmap
- Work with your Performance Partner to build out a robust 100 day plan

In the first three months, you will:
- Assist with running key aspects of systems integration and platform development
- Help vet and select technology appropriate for our long-term goals
- Understand where we have room for improvement
- Help document our processes for the organization and for new hires
- Learn the scope of our technology and processes that we use to service the Firm
- Make improvements to our processes that reduce our risk and improve the overall team experience
- Understand the business and the importance of supporting the continued success of Whitehorse

In the first six months, you will:
- Take responsibility for some key aspects of core integration and API implementation
- Become familiar with the landscape of our technology and tools
- Coordinate infrastructure and end user support activities with our partners

In the first twelve months, you will:
- Have made a meaningful impact on our overall technology program
- Be on your way to becoming an expert with one or more of our tools
- Have optimized key processes
- Have introduced new practices and processes to our program
- Have made a meaningful impact on our overall mean time to resolution and system availability

Specifics:
- Deliver and maintain the vision for our employee experience, helping to set the strategy for how users will work and connect to the Whitehorse environment from any device, anywhere in the world
- Automate repetitive tasks and drive efficiencies through platform integrations
- Participate in complete application life cycle from technical design, architecture, development, testing, and deployment of high-quality solutions
- Identify and recommend creative solutions to build extensions to out-of-the-box capabilities of our platforms
- Communicate and collaborate with other technical resources like architects, admins, business owners, and stakeholders regarding status, risks, and any technical issues.
- Vet and select appropriate platform integration tools for the organization
- No code/Low code tool experience with any of: Okta Workflow, Workato, Zapier, Workiva, Onecloud, Integrately, Appian, Tray.io, Mulesoft, PowerAutomate
- Lead in technology assessments to identify gaps in efficiency and technical capability
- Investigate the technology needs for each of our major business functions, define requirements, design and implement solutions to automate
- Lead in documentation of existing business processes and IT operations along with input from business function leaders and end users

- Identify and recommend improvements to existing business processes, enterprise tools and solutions to increase efficiency
- Design and implement solutions and enterprise tool automation to increase efficiency
- Prepare and contribute reporting for technology assessments, project status, deliverables and project metrics
- Ability to work well with a highly collaborative team
- Engage in code reviews and ensure adherence to best practices
- Provide mentoring and technical leadership to other team members
- Desired experience with CI/CD process for automated deployments using Repositories like Azure Dev Ops, Bitbucket, or Gitlab
- Develop and maintain metrics and scorecards
- Develop and support strategic plans and projects to meet technology goals and objectives
- Support strategic plans and projects to meet technology goals and objectives
- Excellent interpersonal skills; ability to interact with personnel at all levels
- Knowledge of provisioning, designing, constructing and maintaining cloud-based enterprise systems
- Strong facilitation, attention to detail and problem-solving skills

Education, Experience & Capabilities

- Degree/Diploma in Computer Science, Business or related field of study
- Enthusiastic customer service
- At least 5 years of experience in systems architecture and development of application integration solutions

Nice to have:
- Experience with Google cloud
- Experience with O365 and MS PowerApps
- Experience working with, developing and integrating System, Process, and Experience-level APIs with a variety of cloud-based platforms such as Asana, FreshService, BambooHR, Workday, SharePoint Online, Salesforce, and ServiceNow
- Experience and skills in technology fit/gap analysis, vendor assessment, use case assessment, solution roadmapping and executive presentation
- Experience in Agile Scrum project management and/or execution
- Experience with data structures, data modeling, design patterns, relational database systems, and operating systems.
- Experience with work management platform - Asana or similar
- Change management skills

Our Commitment to Inclusion and Diversity

At Whitehorse Liquidity Partners, we are committed to being a truly diverse firm and fostering an inclusive and supportive culture. Employing a talented, diverse, and inclusive workforce is more than just an obligation; it is a critical component of our growth aspirations and a competitive advantage of our Firm.

In addition, we are committed to fostering an inclusive and accessible recruitment experience where all candidates are valued, respected, and supported.

If you require an accommodation for any part of the recruitment process (including alternate formats of materials, accessible meeting rooms, etc.), please let us know, and we will be pleased to work with you to meet your needs.

To apply:

Send a copy of your resume to **careers@whitehorseliquidity.com** and reference the role title **Senior Associate, Systems Integration** in the subject line.

We thank you for applying, however, only those selected to continue will be contacted.